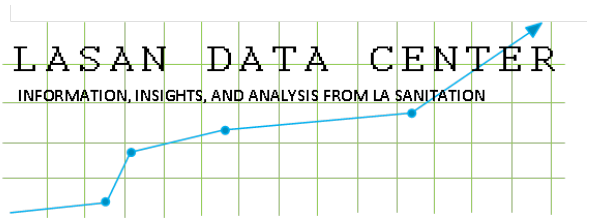

September 27, 2019

This week, CSLA reporting includes closed data through September 20, 2019. In the past 7 days, LASAN CSLA teams have responded to 572 Illegal Dumping service requests and 648 Homeless Encampment cleanup service requests.

To date in September, LASAN CSLA teams responded to 1,396 Illegal Dumping service requests and 1,644 Homeless Encampment cleanup service requests.

On August 14, LA Sanitation switched to a new Interactive Voice Response (phone) system. The calls are routed and answered by our agents. Data is unavailable at this time as we are still fine tuning our system.